

Request to verify your updated period of residence will expire soon

Dear valued customer,

Greetings and best wishes.

Thank you for being a valued customer of the Bank.

The period of residence of which you notified the Bank will expire soon. Accordingly, your cooperation is requested in verifying information such as your updated period of residence and purpose of transactions.

Please prepare your updated Residence Card and scan the 2D bar code at lower right to begin the relevant procedures. If you fail to complete the procedures by the end of your reported period of residence, the Bank will be forced to restrict withdrawals and some other transactions in accordance with its deposit regulations.

Please reply from your smartphone or tablet. (You cannot reply from a personal computer.) If you are unable to reply on the Web, you can do so at a Hyakujushi Bank branch. Contact the Hyakujushi Bank Customer Information Verification Center (tel. 0120-002-026) if you have any questions (Japanese language only).

Please notify a Bank branch if any special circumstances apply (for example, if you already have applied to update your period of residence).

Also, please accept our apologies if you already have verified your period of residence.

We apologize for any inconvenience and thank you for your understanding and cooperation.

Sincerely,

Hyakujushi Bank